

EXHIBIT

11

Verbal Warning	<input checked="" type="checkbox"/>
1 st Written Warning	<input type="checkbox"/>
2 nd Written Warning	<input type="checkbox"/>
3 rd Written Warning	<input type="checkbox"/>
Suspension	<input type="checkbox"/>
Termination	<input type="checkbox"/>



St. Agnes HealthCare Counseling Report

EMPLOYEE NAME: Geraldine Lauture

DATE: 1-04-05

JOB TITLE: MLT

DEPARTMENT: MICROBIOLOGY

Identify Specific Problem Requiring Counseling/Corrective Action & dates of occurrence(s) (Attach any additional documentation)

Spoke with Geraldine several times in the past 2 weeks concerning inability to get along and work together with Stephanie. It is interrupting other employees work, and has had an impact on patient care. Specimens not handled or processed properly, slowed down turn around time due to constant running to Lead Techs and other Techs to complain about Stephanies work performance.

Why is this a problem for the organization or Department? Which policy is being violated?

Interrupting work, creating an unpleasant work environment, dragging other co-workers into their Mexican stand-off.

Code of Conduct policy is being violated by not treating co-workers with respect.

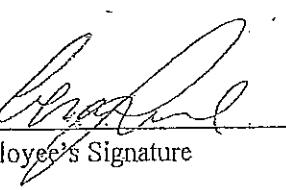
Specific changes in performance or behavior that must occur (including dates for compliance)

Learn alternate ways to communicate with Stephanie. Not become so defensive or critical about daily work activities. Make appt with EAP PRIME. Meet with Lab manager to help resolve issues. Do not discuss issues with other techs while in the work area. It disrupts and distracts them from their work. Develop better communication skills and coping techniques to deal with stress of this situation.

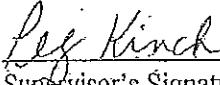
Failure to meet standards listed above, will result in the following consequences:

Further disciplinary action up to and including termination.

Employee Comments – Opportunity to Comment Declined by Associate _____


Employee's Signature

1/5/06
Date

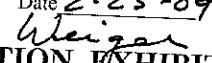

Supervisor's Signature

1/5/06
Date

Vice President's Signature
(Required for termination)

Date

Human Resources

Date 2-23-09

DEPOSITION EXHIBIT# 12
SUZANNE GILES, CVR
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